

Doteasy KB

If I use the Add User function, do I still need to create the user account via my Doteasy webmail system?

Adding a user account to your Doteasy Email Protection System does not automatically create the user account under your domain. If the user account you have just added is not an existing user account, you will need to create the user account via your Doteasy webmail interface.

You can refer to this tutorial: <http://kb.doteasy.com/questions/210/How+do+I+create+email+accounts%3F>

<https://kb.doteasy.com/questions/374/>