

Doteasy KB

I am looking for a specific message but I don't have the incident ID.

You can use the Search page to perform a sophisticated message search by attributes such as status, subject and recipient, hold reason, spam score and ate.

1. Click on Trap Contents.
2. Select Search.
3. Enter the search attributes and click on the Submit button.

<https://kb.doteasy.com/questions/361/>