## **Doteasy KB**

## What are the different message disposition options?

In the Status and Action display, all pending message has an entry box that determines possible actions for each message in the spam trap.

The possible options for the action are:

- a) Do Nothing leave the status of the message as pending for now.
- b) Accept Message mark the message as not-spam so it will be accepted. You should receive the message in your inbox within a short period of time.
- c) Reject Message mark the message as spam so it will be rejected.
- d) Silently discard silently discard the message; neither the sender nor the recipient will receive notification that the message was lost.
- e) Blacklist host mark the message as spam and in addition, reject future messages coming from that host.
- f) Whitelist host mark the message as not-spam and in addition, accept any future messages from the host.
- g) Blacklist sender mark the message as spam and automatically reject any future messages from the sender.
- h) Whitelist sender mark the message as not-spam and automatically accept any future messages from the sender.
- i) Blacklist domain mark the message as spam and automatically reject any future messages from the domain.
- j) Whitelist domain mark the message as not-spam and automatically accept any future messages from the domain.

To make changes, select the desired action from the drop-down menu and then click on the Submit Changes button. A summary of the actions will appear.

https://kb.doteasy.com/questions/357/