

Doteasy KB

I am receiving FTP errors, what do they mean?

The most common FTP error messages are:

401 FTP: This service not accepting users now, goodbye.

This means that the FTP server is congested and refusing connections. Please try connecting again later.

431 FTP: Log-on unsuccessful. User and/or password invalid.

This means that you may have entered the wrong user ID and or password. Please check that the user ID and password you are using are correct.

450 FTP: File not found.

This means that the file you requested cannot be found. In this case, make sure the filename is correct or try looking in a different directory.

451 FTP: File access denied to you.

This means that access to reading, moving renaming or deleting this file is restricted to you. If this is a file that you should be able to access, please report this to our support staff.

453 FTP: File transfer incomplete, insufficient storage space.

This means that you have used up your web storage capacity. Either delete some unnecessary content or upgrade your account to get more storage space.

454 FTP: Cannot connect to your data socket.

This means that you are probably behind a firewalled network and it may be blocking FTP access. Please disable the firewall or contact your system administrator for help on this.

500 FTP: Command not recognized.

This means that you have tried to use an invalid command. Please check that the command that you are using is correct.

530 FTP: Not logged in.

This means that you have not logged into the FTP server. Please login to the FTP server.

<https://kb.doteasy.com/questions/288/>