Doteasy KB

I cannot FTP to my site, I get a '530 Not logged in' error.

For new accounts:
It could be that your account setup is not complete yet. We suggest that you try accessing it again in 12 hours.
For existing accounts:
Most likely, the user ID you have entered is incorrect. Please ensure that you are entering your Doteasy Member ID as the user ID.
If you are not sure about your password, you may use the Forgot Password function to retrieve your account login information.

https://kb.doteasy.com/questions/287/