

## **Doteasy KB**

### **I need to reactivate my canceled account.**

We can definitely help you reactivate your canceled account.

Just keep in mind that because your account has been canceled, we will need to re-create your hosting services for you, this includes email and FTP services. Upon account reactivation, you will need to setup your email accounts and republish your web files to the server again.

Also, there is a \$15 Account Reactivation Fee, in addition to hosting plan fees, for this process.

Please contact us so that we can better assist you with your account reactivation request.

<https://kb.doteasy.com/questions/158/>