

Doteasy KB

How do I change my account password?

- To change your account password, please do the following:

1. Login to your Member Zone at <https://member.doteasy.com>
2. Click on Change Password under the "Account & Billing Profile" section.
3. Enter in your current password as well as the new password you wish to use.

Note: Your password must be 8-14 characters long. You may only use letters, numbers. Symbols are not allowed. Do not use any spaces between characters. Password may not be the same as Member ID.

Once you have submitted your password change request, the new password will take effect:

Member Zone - immediately Webmail Admin Email - 2-4 hours FTP - 2-4 hours Site Admin Panel (for Ultra Hosting and Unlimited Hosting members) - 2-4 hours MySQL (for PHP/MySQL, Ultra Hosting and Unlimited Hosting members) - not changed

If you need to change the password to your MySQL, please change it via your Site Admin Panel.

<https://kb.doteasy.com/questions/117/>