Doteasy KB

How can I retrieve my password if I've lost it?

You can use the Forget Password function and your account password will be sent to the account's admin contact email address listed on file.

If your admin email address is no longer valid, please contact us for password retrieval assistance. Email user account passwords must re-assigned by the domain email administrator if they are lost.

https://kb.doteasy.com/questions/116/