

Doteasy KB

Can I change my Member ID or email administrator account?

The Member ID is used for FTP, email and account administration functions, and cannot be changed. If you need to use an email address that's different than your email administrator account, we highly recommend that you create it as a new email account instead.

For step by step instructions on how to create new email accounts, please take a look at this short tutorial video.

<https://kb.doteasy.com/questions/115/>